NextStep Parallels Installation on a Workstation

Overview

Before beginning the process of installing an NSS Parallels instance on your workstation, you must have been provided credentials by NextStep Support. If your display scaling is set to something other than 100%, the NSS Parallels installer may not display properly and be difficult to view. Once the install is complete, Parallels and NSS will operate and display properly.

This article goes over how to:

- Install NextStep Parallels for Windows
- Install NextStep Parallels for Mac

Install NextStep Parallels for Windows

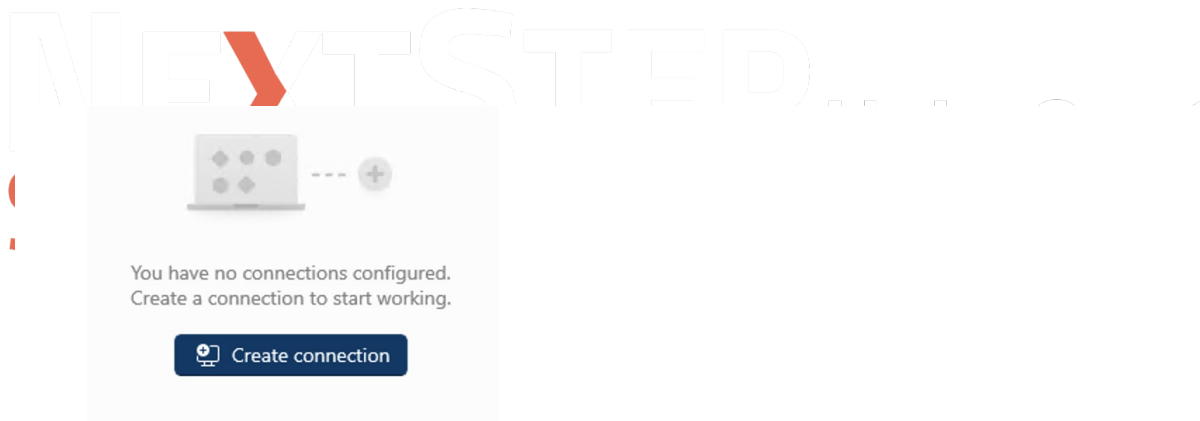1. Download the NextStep Parallels Installer: https://ras.nsdesktop.com/userportal/download

2. Run the installer. You may be required to enter you computer's Admin login and password to continue.
3. Launch Parallels (this will be the last step of the installer)
4. Create a connection

You have no connections configured.
Create a connection to start working.

 Create connection

5. Enter ras.nsdektop.com as the server address.

New Connection

|| Parallels®

Access your apps and desktops by providing your work email or server address.

ras.nsdesktop.com

Create RDP Connection instead   Next   Cancel
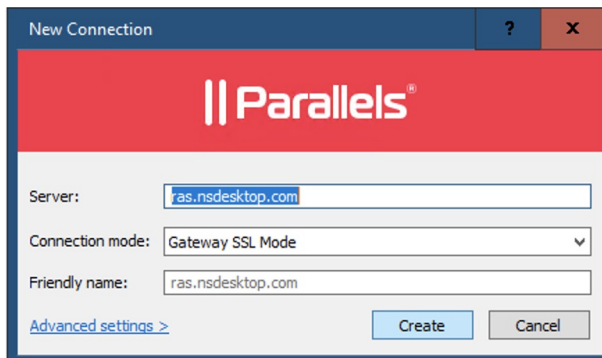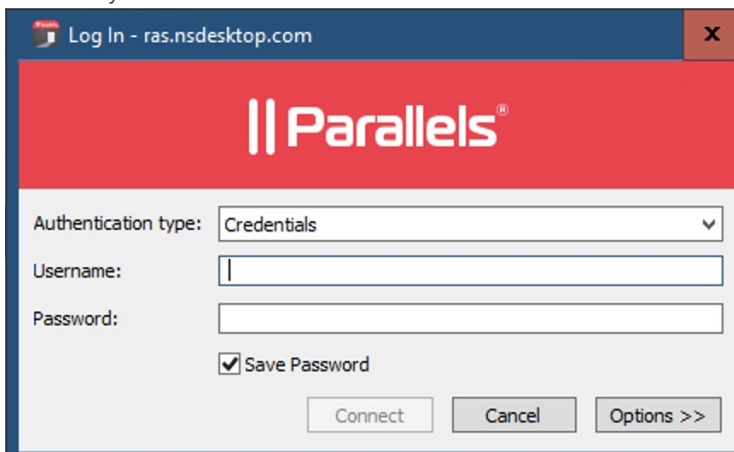
6. Click **Create**

New Connection

|| Parallels®

Server: ras.nsdesktop.com
Connection mode: Gateway SSL Mode
Friendly name: ras.nsdesktop.com

Advanced settings >   Create   Cancel
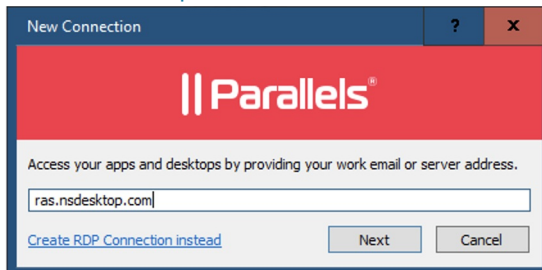
7. Enter the login information provided by NextStep and click**Connect**. The login name is typically your agency name followed by a number.

Log In - ras.nsdesktop.com

|| Parallels®

Authentication type: Credentials
Username:
Password:
☑ Save Password

Connect   Cancel   Options >>

8. The Parallels client will list any applications your login may access, e.g. Billing. Double click the application to run it.

Install NextStep Parallels for Mac

1. Download the app Parallels Client from the App Store. It is a free application and can be found by opening the**App Store** and typing **Parallels Client** into the search engine.
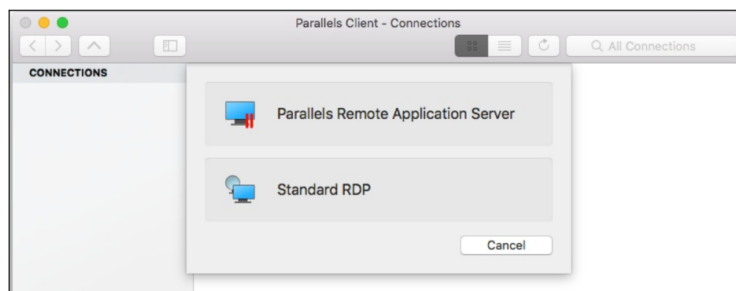
Search Results for "parallels client"
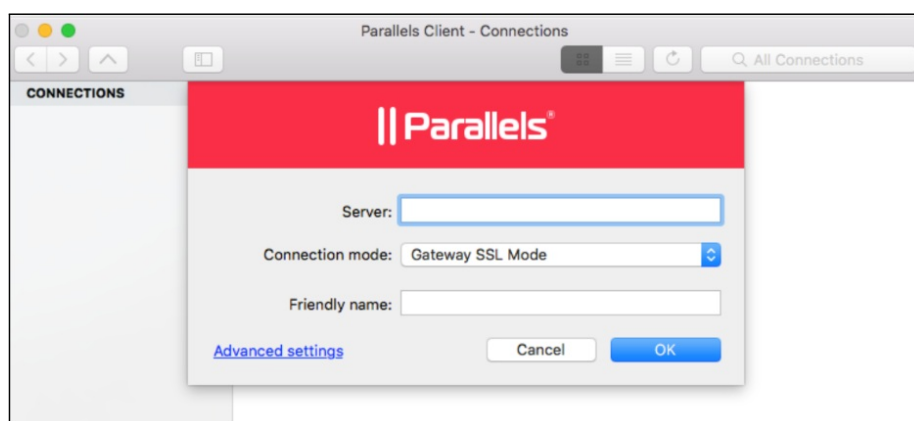
Parallels Client
Business

GET ▾
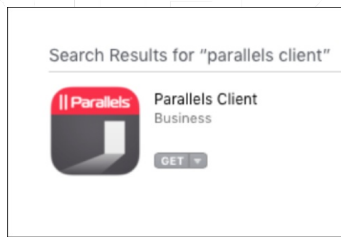
2. Open the **Parallels Client** application.
3. The Parallels Client will display a message informing that you have no connections configured. Click **Add** to configure a new connection.
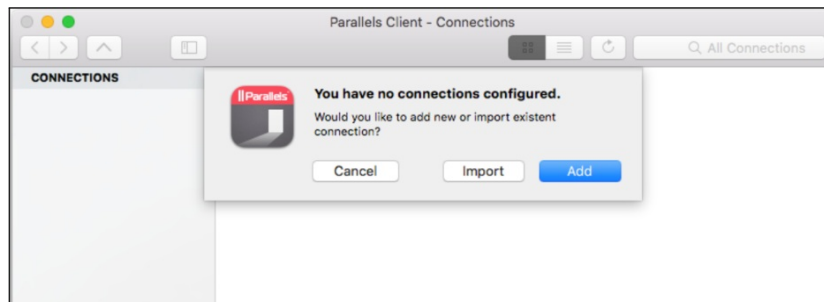
4. Select the option for **Parallels Remote Application Server**.

5. Click **Advanced Settings** at the bottom of the window.

6. On the **Connection** tab, fill in the required fields with the following information:
   - **Primary Connection**: ras.nsdesktop.com
   - **Mode**: Gateway SSL Mode
   - **Port**: 443
   - **Friendly Name**: NextStep Billing *and/or* NextStep Scheduling
   - **Logon Automatically**: Deselect the checkbox.
   - **Username and Password**: These are supplied by NextStep Support or your Adminstration team.

- **Save Password**: Select the checkbox
- **Domain**: nscloud
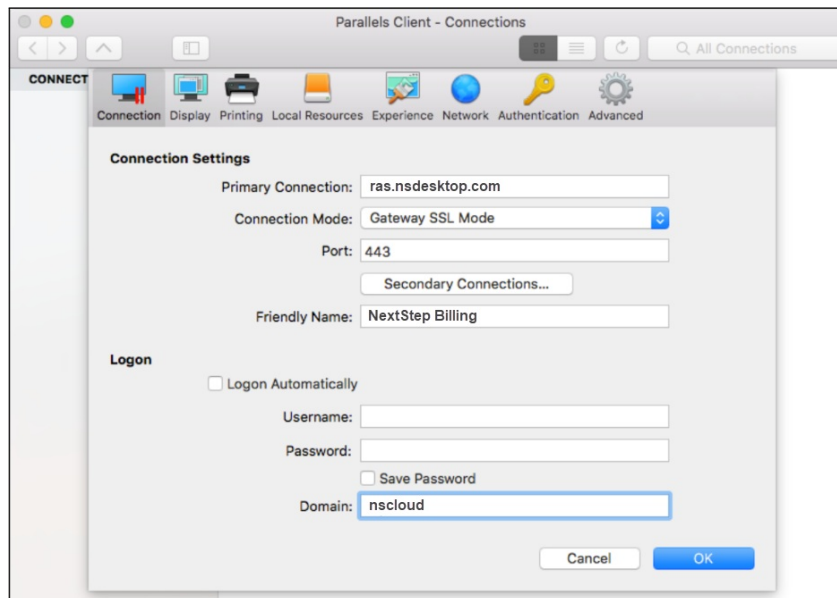
7. Click the **OK** button once the information is entered.
8. The icon is displayed with the friendly name you entered above.**Double-click** the icon to authenticate and gain access to your NextStep instance.
9. Please confirm that this works for your connections, and please provide any feedback that you have for these instructions.