
Why can't I find a client in NextStep?

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Check the following:

- Check the location you are working. If you are working in a single location the client may be in a different location.
 - Check the client select filter, if "Active Clients" is selected and the client is in pre-admit or discharged they are being filtered out.
 - Check if the client was moved to a different location to seek treatment and you do not have access to that location.
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